

Advice and Support

Free and confidential advice for freemasons and their families



www.mcf.org.uk

The Advice & Support Team

Our Advice & Support Team (AST) offers a free and confidential service for freemasons and their families.

Anyone with a close connection to a freemason can ask for the AST's help – just contact our enquiries team to ask for a referral.

- **o**800 035 60 90
- help@mcf.org.uk

How can the AST help?

The team offers guidance on a wide range of issues and can help you through difficult times by listening, understanding, and discussing potential solutions.

Here are just a few of the ways the AST could help you:

- · Talking about financial difficulties
- Assisting with applications for charitable support
- Discussing the best approach to meet your care needs
- Exploring how home adaptations and mobility aids can help you maintain independence
- Supporting your children with practical advice on education and wellbeing

 Signposting you to state and local authority benefits and services available from other charitable organisations



Where is the AST based?

AST Advisors are based regionally throughout England and Wales.



Once you have been referred to the AST, a team member in your area will call to discuss your situation and advise you on any support or services available. The AST can also arrange a visit to your home if you have additional needs.

Counselling

Members of the AST are not trained counsellors, but we do offer a separate counselling service. Those who are eligible for support can speak to a qualified counsellor over the phone or receive face-to-face counselling sessions.



Can we help you?

To apply for a grant, seek guidance from our Advice & Support Team, or access the counselling service, contact our enquiries team:

- 0800 035 60 90
- help@mcf.org.uk