



Relief Chest Scheme Privacy Notice

Introduction

Masonic Charitable Foundation, Freemasons' Hall, 60 Great Queen Street, London, WC2B 5AZ is a Data Controller and in the execution of our legitimate business interests we may hold and process personal information about you or from which we can identify you.

This Privacy Notice describes how we deal with any personal information that you give to us or any that we may hold about you. Our Data Protection Lead can be contacted at any time, including if you have questions about this Privacy Notice, or wish to exercise any rights contained in it.

The Relief Chest Scheme is committed to ensuring the privacy of personal information we collect from our donors and Relief Chest representatives.

This Privacy Notice sets out how the Relief Chest Scheme protects personal and other information provided in paper and electronic formats.

Purpose for processing personal information

Our legal basis for collecting, processing and sharing personal information as described below is based on the legitimate interest of the Relief Chest Scheme. To provide you with the services and information you request and for administration and processing purposes, including donations, gift aid tax reclaim, honorifics/patronage, statutory and compliance monitoring.

The Relief Chest Scheme operates within the Masonic Charitable Foundation, which acts as the Data Controller for these purposes.

What information we collect from you

We may collect the following information

- Your full name
- Your full address including post code
- Your contact details such as an email address or a telephone number
- Your bank account details including a branch address
- Your Lodge, Chapter or any other Masonic organisation membership details
- Your tax payer status and Gift Aid preference

How we may collect your personal information

- Phone (setting up a paperless Direct Debit by phone or making a credit/debit card donation)
- Post (paper donation forms)

- Online (paperless Direct Debits, single donations or when sponsoring a fundraiser)
- Information forwarded by third parties

Why we need to collect your personal information and how it is used by the Relief Chest Scheme

- To identify you as a donor to process your donation into a Relief Chest
- To set up a Direct Debit instruction with your bank if you elect to donate regularly
- To submit a gift aid tax reclaim to HMRC, if you choose to gift aid your donation
- To identify you as the Relief Chest representative, if you have been elected for the role
- To send you Relief Chest communications relating to your role as the representative, such as receipts, thank you letters, statements and other correspondence in accordance with the Relief Chest Operating Procedure
- To update, where applicable, the Honorific Evaluation system (HONE) of the MCF. The HONE system uses personal information from donors who have made donations specifically to the MCF, by donating to the MCF general fund or donating to the MCF as part of a Provincial Festival in support of the MCF, to administer the MCF permanent honorifics programme and to inform a donor of any MCF honorific qualifying level reached as a result of any donation(s).

Sharing your personal information

The Relief Chest Scheme will not sell, share or distribute your personal information to any third party for marketing or other purposes. We will not use or share your personal information except for the purposes specified below to process a donation or to identify you as a Relief Chest representative.

We may share your personal information with:

- **United Grand Lodge Of England**
 - To identify you as a member of a Lodge, Chapter or other Masonic organisation, e.g. Rose Croix, Mark Master Masons
 - To allocate donations to the correct Lodge or Chapter for honorific purposes in connection with a Festival/Appeal
 - To identify you as a donor
- **Your bank**
 - To lodge a Direct Debit Instruction to facilitate regular donations into a Relief Chest
 - To request regular payments (monthly, quarterly, annually)

- To make amendments to the Direct Debit instruction (change bank account details, cancel the Direct Debit)
- **HMRC**
 - To submit a Gift Aid tax reclaim for Gift Aided donations (where eligible)
 - To refund any tax (where Gift Aid is reclaimed in error/not eligible)
- **Relief Chest Holder (Relief Chest Representative/s)**
 - We may share your personal information with the chest holder i.e. Relief Chest representative/s, to issue acknowledgments, receipts, subscribers lists, statements or with the Secretary or equivalent regarding dormant chests, according to the Relief Chest Operating Procedure
 - Your personal information will be shared with the Relief Chest holder and its representatives for honorific purposes

The Relief Chest Scheme may share your details with third parties including:

- **Other registered charities**
 - When making donations from a Relief Chest to a registered charity, the Relief Chest representative's personal details (name, address and relief chest details) are forwarded to issue a receipt/thank you letter

The Relief Chest Scheme may use third party processing systems to check personal information you provide with:

- **Bottomline technologies**
 - When setting up a paperless Direct Debit (online or by phone) to verify bank details, ownership of the account and your address
- **Givetap.co.uk**

Digital Donations service provider

- To send two pre-approved emails to MCF approved recipients
- The pre-asset email
- The follow up email containing the digital assets
- Provide individual on boarding technical support where requested

Online Donations service provider- **Freemasonry Gives**

- To set up Online Donation portal for the Relief Chest

Safeguarding your personal information

All personal and other information collected from donors is stored securely by the Relief Chest Scheme according to the Relief Chest Scheme Records Management Policy. Records are kept only for as long as the Relief Chest is legally required. Information is retained in accordance with statutory and regulatory requirements and is destroyed securely at the end of the retention period.

Personal information collected electronically by online forms is encrypted. The Relief Chest Scheme has appropriate technical controls in place to protect all personal and other information and these are subject to routine monitoring.

Personal and other information collected are not transferred overseas, and the servers on which such information is stored are located in the U.K.

Relief Chest staff are trained to handle personal information in accordance with appropriate data protection policies and procedures.

Your personal information and your rights / accessing and updating your personal information

- You have a right to ask for details about the information we hold about you
- You have a right to ask us to stop processing your personal information if it is not necessary for the purposes for which you provided the details (e.g. to process a donation)
- You have a right to rectify your personal data to ensure the information we hold about you is accurate and up to date
- You have a right to ask us to erase/delete any personal information we hold about you, unless the Relief Chest needs to retain it for a legitimate purpose

Our third party data processors

The Relief Chest Scheme may receive your personal information from third parties such as Givetap.co.uk for digital and online donations, Charities Aid Foundation (CAF) Just Giving, etc. who share information with us in order to pass your donation into a Relief Chest. These independent third parties will only do so when you have indicated that you wish to support the Relief Chest Scheme of the Masonic Charitable Foundation. When you provide your personal details, look for and check the privacy policy of such organisations to find out how they will process your information.

Updating our Privacy Notice

We may update or amend this Privacy Policy from time to time, for legal compliance or to meet our changing business requirements. When we update our Privacy Policy, we will take appropriate measures to inform you. Any updates or amendments will be posted on [our privacy policy page](#)

How to contact us

If you have any concerns or queries about your personal information, please contact:

Brenda Nurse, Company Secretary, Data Protection Lead
Masonic Charitable Foundation
Freemasons' Hall
60 Great Queen Street London
WC2B 5AZ

Telephone number: 020 3146 3333 / Email address: bnurse@mcf.org.uk

This Notice was reviewed and updated on 13 May 2025 and will be reviewed 13 May 2026.